



Terms and Conditions of Hire

RTR Ready2Roll Charters Trading as Mandurah Party Bus

Upon confirming your booking with a deposit/and or hiring our services, you are agreeing to these terms and conditions.

To secure and confirm your booking a **\$100** bond deposit is required within **24 hours**. Payment can be deposited into Bank Account. **NAME Ready2Roll Charters BSB 016742 ACC NO 471902318 or Pay ID 0419938680**
The **bond deposit** is **ADDITIONAL** to the cost of the hire.

Your bond deposit will be returned post charter after inspection of the bus minus any damage or additional time incurred. Any monies owing will be refunded on the next business day.

FULL PAYMENT OF CHARTER IS REQUIRED 7 DAYS BEFORE THE DATE BOOKED.

ALL DEPOSITS/BOND ARE **NON REFUNDABLE IF YOU CANCEL WITHIN 7 DAYS OF YOUR CHARTER**. A \$50 ADMIN FEE MAY BE CHARGED IF YOU CANCEL BEFORE 7 DAYS OF YOUR CHARTER.

If any damages are caused to any public/private property by patrons on charter, RTR Ready2Roll Charters are within its rights to pass on details of the Hirer as you are responsible for your group. Any costs or liability for any damages remains the responsibility of the hirer.

RTR Ready2Roll Charters accepts no liability for the actions of any other patron or member of public for any loss or damage to any property or for injury or death caused to any patron.

Our vehicles are inspected before, during and after the trip has ended. All financial liabilities of repairs or replacements will be the sole responsibility of the Hirer. If a deep clean is required, this will result in loss of bond.

CLIENT RESPONSIBILITY:

The Hirer is solely responsible and liable for the actions and behaviours of all their passengers. If the Hirer is unwilling to control issue passengers/s the driver has the legal right and duty to ask passenger/s to exit the vehicle immediately and the tour/charter to continue without them. Failure to comply will result in termination of charter and no refund will be provided and or any expenses incurred by the passengers will not be reimbursed under any circumstances. By booking this service it is the client's responsibility to ensure all guests are aware of the terms and conditions.

DEPARTURE TIME/OVER TIME/DESTINATION CHANGES

All RTR Ready2Roll Buses are booked for set time slots. **If passenger's fail to board within 15 minutes of the agreed time the bus will depart.** \$55 incl GST per 30 mins after may be applied also.

If passengers fail to board while on tour the Client /lead guest will need to make the final decision upon if the bus departs within a max time frame of up to 15mins. After this point the driver will need to depart and RTR Ready2Roll Charters will not be held responsible for passenger's failing to load and depart at agreed time and it will be the passenger/s responsibility to source transportation at their own cost.

If a wine tour/pub crawl/transfer runs over time by more than 30 minutes Mandurah Party Bus can withhold **\$55 incl GST per 30min.**

Please understand that if on the day of charter if drop off location is changed; additional charges may apply.

PROMOTING A POSITIVE BUS EXPERIENCE

RTR Ready2Roll Charters promotes a positive, safe bus experience. Each charter will be staffed with a driver and a host. The host is available to follow up with passenger requests and will ensure that all on board are familiar with and follow our positive bus behaviour policy. The Hirer is expected to ensure all guests adhere to the rules.

The expectation that all those people on board our Charter Bus will be treated in a respectful manner in a safe environment.

It is everyone’s responsibility on board our Charter Bus to follow these basic rules:

- The bus is a smoke free area which includes smoking Vapes.
- All passengers will respect others on board by acting in a respectful manner and treating other passengers respectfully.
- All passengers will respect the property of RTR Ready2Roll Charters as well as the property of other passengers and use it appropriately.
- Passengers are expected to be seated while the bus is moving and use the seatbelts provided. Any fines incurred will be on the responsibility of the person not following these instructions.
- Any Physical fighting, unruly or abusive behaviour, damage to personal property, passengers’ property or property of RTR Ready2Roll Charters will result in Termination of charter and withdrawal of services.
- PLEASE NOTE** By law **No Alcohol** is allowed to be consumed onboard a vehicle with the capacity to carry 15 or more passengers. Hefty fines will be issued by Police and Transport Officers, to those found consuming alcohol.
- Alcoholic Beverages or Eskies WILL NOT BE ALLOWED ON BUS**

For any further enquiries call Angela on Mobile 04191 666 13 or Email: mandurahpartybus1@gmail.com

.....